



QUALITY POLICY

Celtic Contractors Ltd is committed to providing a service according to client's expectations in terms of quality and reliability and will ensure that adequate resources are available to sustain our planned business objectives.

It is the policy of the organisation to commit to and maintain a quality system designed to meet the requirements of EN ISO 9001 in pursuit of its primary objectives.

The organisation's Integrated Management System Manual defines our quality objectives and key procedures, which include how we commit to provide adequate physical resources.

Client service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on client service.

Celtic Contractors Ltd ensures that the Integrated Management System Manual is communicated and understood throughout the organisation.

To ensure the organisation commits and maintains its awareness for continuous improvement, the Directors formulate and implement this policy to ensure that the Integrated Management System is regularly reviewed and is subject to annual audit.

The Quality Policy is reviewed at least annually by Directors to ensure its continuing suitability. The Integrated Management System is monitored by our designated Quality, SHE Manager.

The requirements of the organisation's Integrated Management System are mandatory, and all personnel have a responsibility and obligation to it.



Jon Whyte
Managing Director
Celtic Contractors Ltd

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